

LIFELINE

AUDRAIN MEDICAL CENTER

News & Information for Audrain Medical Center Employees

JANUARY/FEBRUARY 2010



**December
Employee of the Month**

Congratulations to Beth Monroe, RT(R)(M) from Medical Imaging Services. Beth has worked at AMC since September 2000.



**January
Employee of the Month**

Congratulations to Cherie Graupman from Administrative Services. Cherie has worked at AMC since June 2002.

CALENDAR OF EVENTS

Saturday, February 13

- ◆ AMC Valentine's Dance
(Sponsored by AMC Medical Staff)
Mexico Elks Lodge
8 pm - Midnight

Monday, February 15

- ◆ Employee Forums
Jansen Auditorium
7:30 am; Noon or 3:30 pm

Saturday, March 6

- ◆ Women's Health Conference
Jansen Auditorium
8 am - 3 pm
For a brochure or to register, call 582-8400 or visit www.AudrainMedicalCenter.com/events

Friday, March 12

- ◆ Mid-Missouri Regional Cancer Conference
Jansen Auditorium
8 am - Noon
For a brochure or to register, call 582-8400 or visit www.AudrainMedicalCenter.com/events

Sunday, March 14

- ◆ Daylight Savings



AMC Receives Award

Audrain Medical Center has been recognized with a 2009-2010 Hospital Value Index™: Best in Value™ Award, as a result of the study conducted by Data Advantage, LLC, the nation's leader in measuring healthcare value. AMC ranked among the top tier of all hospitals nationwide, achieving high marks in quality, affordability and efficiency and patient satisfaction.

Specifically, the Hospital Value Index™ recognized AMC as Best in State™ and Best in Region™.

"We are proud of this honor as it reinforces our commitment to providing quality care affordably," said David Neuendorf, President/CEO of Audrain Medical Center. "Our physicians, nurses, support staff and volunteers strive each day to make our hospital the leader in quality care, and this award stands as a testament to their dedication and achievement of their goals."



The Hospital Value Index™ is the first and only performance indicator to focus on the value hospitals provide to their community and utilizes the latest publicly available data, including Hospital Compare from July 2009, to recognize these accomplishments.

"Value is increasingly important to patients and consumers who decide which hospital they will access for care," said Hal Andrews, CEO of Data Advantage. "The Hospital Value Index™ is the first award to recognize those hospitals providing exceptional value of care to their communities, and AMC has achieved great results."

The Hospital Value Index™ pulled data from approximately 4,500 general acute-care hospitals, serving approximately 30.1 million consumers. It defines a hospital's "value" by its success in four critical areas:

- Quality, including CMS's Core Measures, patient safety and readmission rates;
- Efficiency, including the relative measure of the cost to the hospital for providing services
- Affordability, a relative comparison of prices charged for inpatient and outpatient services; and
- Patient satisfaction as measured by HCAHPS.

The full Hospital Value Index™ study and list of findings can be found at www.HospitalValueIndex.com.

Electronic Health Records System Phase II

AMC is now in Phase II of the McKesson Electronic Health Record (EHR) project. The projected target date for Phase II Go-Live is July 19, 2010. This phase includes the Clinical Care Station (CCS) and OR Management (ORM).

Clinical Care Station (CCS) & OR Management (ORM) represents new programmatic tools for electronic nursing documentation. A Nursing Informatics Committee has been assembled consisting of nursing representatives from 2-South, 3-West, 3-South (CCU), Ambulatory Services, Cardiology, Information Technology Services, Obstetrics, Rehabilitation, Surgery, Respiratory and Education Services. (Cont on back.)



Nursing Informatics Committee: Back row, left to right - Linda Brooks, Deborah Spurling, Ginny VanSickle, Connie Rogers, Stephanie Householder, and Cindi Heese. Front row - Donna Watson, Susan Yelton, Doris Davis, Debbie Playter, Kelly Maskey, and Joni Sharp. Not pictured - Becky Garrett, Cindy Fort, Emily Belshe, Jennifer Wilson and Roberta Stinnett.

Around & About AMC

Administrative Services

► Congratulations to **Betty Salmons** on the birth of two new grandsons. Bryson Lee was born in Colorado on January 15 to Brian Salmons and Shannon Hughes. He weighed 9 pounds, 5 ounces. Michael Connor was born in Columbia on January 29 to Mike and Danielle Booska.

He weighed 6 pounds 10.7 ounces and was 20 3/4 inches long.

Administrative Services/HIS

► David Neuendorf, son of **Dave and Lisa Neuendorf** married Rose Iman of Mexico on January 16 in Las Vegas.

Emergency Services

► **Debbie Jacobson, Katie Rivers, Jerry Wells and Tricia Watson-Adams** went to Hermann, MO on February 6-7 and received ENPC (Emergency Nurse Pediatric Course) certification through an ENA grant. This is a 4 year certification.

(Cont. from front) Nursing Informatics began working with McKesson in November 2009, since November the members, in addition to their current responsibilities, have met aggressive deadlines with training schedules, designing, architecting, screen building, and planning for CCS and ORM. The preparations of Phase II are underway and as always, the support and cooperation of all AMC coworkers are a key factor to our continued success.

The benefits of CCS and ORM consist of increased support of bedside charting, facilitate increased patient to nursing time, promote increase in data accuracy and standardization, potential to reduce overall cost of patient care, and will help to position AMC's alignment to the regulations set by American Recover and Re-Investment Act of 2009 and Meaningful Use Criteria as defined by Centers for Medicare & Medicaid Services.

The American Recovery and Reinvestment Act of 2009 (Recovery Act) authorizes the Centers for Medicare & Medicaid Services to provide reimbursement incentives for eligible professionals and hospitals who are successful in becoming "meaningful users" of certified EHR technology. The Medicare EHR incentive program will provide incentive payments to eligible professionals, eligible hospitals, and critical access hospitals that are meaningful users of certified EHR technology. The Medicaid EHR incentive program will provide incentive payments to eligible professionals and hospitals for efforts to adopt, implement, or upgrade certified EHR technology or for meaningful use in the first year of their participation in the program and for demonstrating meaningful use during each of five subsequent years. Thank you to all who are working on CCS and ORM, your dedication and commitment to the success of AMC is greatly appreciated!

Corrado & Linthacum receive Certificate of Appreciation

Joseph Corrado, MD, Surgeon and Tonya Linthacum, FNP, Director of Health & Wellness Services at Audrain Medical Center received a Certificate of Appreciation for their contributions to the Missouri Cancer Consortium (the state cancer plan) and with C-Change (a national cancer organization comprised of the nations key cancer leaders from government, business and non-profit sectors founded by President George Bush and former First Lady Barbara Bush) at the 2009 State Cancer Summit in Jefferson City in October.

The certificate in part is due to training that was provided by Cancer Screening Services in 2008. Thirty public health nurses from around the state as well as C-Change staff attended a two day skin cancer workshop at AMC. Those in attendance commented that they were very impressed with the Cancer Screening Program at AMC and wished they had something similar in their communities. Many have since set up skin cancer screenings in their communities. The comprehensive training curriculum was also utilized by a fellow advanced practice nurse for curriculum development at Duke University.

Audrain Medical Center is one of the many dedicated organizations who meet at the state level to share knowledge and work to actively improve the State Cancer Plan in Missouri. Joseph Corrado, MD, surgeon and current chair of the Missouri Cancer Consortium states, "I have had the honor to serve on the Missouri Cancer Consortium for the past 10 years, representing the American College of Surgeons and AMC. The goal of the consortium is to lessen the burden of cancer on Missourians. Leading experts and organizations in the field of cancer come together with a common goal and we support effective policies and programs to help all Missourians in the fight against cancer. I can not say enough good about the value of our cancer programs we have at AMC and the well trained, dedicated staff we have to serve our patients."



Tonya Linthacum, Director of Health & Wellness Services and Joseph Corrado, MD, Surgeon with certificates of appreciation.

NEW AMC STAFF

December

Jason Hopkins Pharmacy
Lisa Poe Cardiopulmonary
Roanetta Rodgers Quality/Risk/Safety
Beth Sweeney Medical Park Family Practice
Sharon VonVain-Hagan EVS

January

Carrie Brown Cancer Center
Penny Burton 2 East
Robert Caddell Food Services
Jeremy Diederich ITS
Alexandria Fort Food Services
Kelly Harper Food Services
Lori Orschlen Women & Children
Michael Scheuerman CCU
Rhonda Smith-Burgess Cardiopulmonary

LifeLine Monthly is published each month by AMC Communication Services. Your articles and calendar items are welcome. Please submit your Service Area information to Kathy Sims, Communication Services or call 582-8400.

AMC Family Helping Family

Debbie Jacobson from Emergency Services had a bad day on Sunday, December 27. On her way to work on Highway 22, she lost control of her vehicle due to the weather and rolled down a steep embankment. Stunned and in shock, she was unable to get out of her car. Many vehicles passed on by before one good Samaritan stopped and came to her rescue. Pat Oney from 2 East was that Samaritan. She stayed outside Debbie's car in the freezing temperatures until the paramedics arrived. Debbie had never met Pat before, but you can be sure they are now well acquainted and Debbie is very thankful to her for staying by her side.